



Los Lagos Equestrian, Inc.

To New Riders:

Welcome to Los Lagos and our training program for the English rider. We offer a system of training that allows you to move up in levels only when you complete the required testing and are signed off by a professional examiner. This will assure us that you have the knowledge and abilities to be performing the jumping and flat exercises required by your instructor.

Safety, communication, and correctness are highly stressed here at Los Lagos. We want to bring the best out of each rider, and help you achieve your goals. It is important that communication is the key and questions are encouraged. There are many ways to accomplish a goal, and we want to direct you there in a professional safe manner.

Please take time to read over the appropriate riding attire list. If you are going to purchase equipment, run it by your instructor so you buy the right product.

Payment is due on the first of each month to reserve a horse and your time slots. We have a limited amount of available times and horses. Check your calendar, as some month's have 5 lesson weeks on your day(s).

If you need to cancel a lesson, you must let us know at least 24 hours in advance. A make up lesson will be scheduled within the month. No make up lessons will roll over to the following month. If you do not give us 24 hours notice to cancel, you will be charged for the lesson ~ no exceptions! We have riders waiting to fill in those time slots.

To schedule or cancel lessons, please call, text, or leave message (if necessary) on your instructor's cell phone.

Carrie Orcutt: (916) 759-2153
Jill Andrews: (916) 837-5182
Carolyn Schultz: (916) 834-0221
Jackie Bartel: (916) 769-0151

Thank You!